

**FINCHLEY & GOLDERS GREEN RESIDENTS FORUM  
ACTION SHEET  
19 October 2010**

Held at Avenue House, 17 East End Road, Finchley, N3 3QE  
\*Chairman: Councillor Dean Cohen  
Vice-Chairman: Councillor Graham Old (Apologies for absence)  
\*denotes Councillor present

	<b>Issue Raised</b>	<b>Response</b>	<b>Action:</b>
1.	<p><b>Petition to be reported to the Forum :</b> <b>Petition for Road Safety – Brookland Rise, NW11</b></p> <p>The undersigned call upon Barnet Council to take the following actions :</p> <p>A. Make a 20mph zone for Hill Top NW11, Brookland Rise and all roads south of this down to the A1, including Eastholm and Westholm.</p> <p>B. Install a raised mini roundabout at the junction of Hill Top, Brookland Rise and Brookland Hill, even if this means Barnet Council adopts the School driveway.</p> <p>C. Barnet must commit to not reducing the size of the Brookland Rise roundabout.</p> <p>D. The Brookland School Zig Zag lines should be valid from 8.30am to 8pm 7 days a week.</p> <p>E. Barnet should go ahead with the proposed yellow lines at Midholm/Hilltop junction.</p> <p>F. There should be a sign on Hill Top for drivers coming north to show the junction at Midholm.</p> <p>G. The school driveway should have a STOP sign and a white line inside the boundary before the brick columns.</p> <p>H. Install more and better warning signs for the School and speeding drivers.</p> <p>I. Prevent drivers diverting off the A1 and using these side roads as a rat run.</p>	<p>A. 20mph speed limits or zones are one of various traffic calming options that are available. A 20mph zone would require physical self enforcing calming measures introducing the need for extensive or resource intensive road layout changes or modifications. However a detailed analysis shows low 85%ile speeds and a lack of personal injury accidents. This means the location would not be a likely candidate for traffic calming when assessed in the context of the current criteria due to lack of justification. However, it should also be noted in any case that the introduction of new 20mph limits or zones is not something that the Council will consider or support at this time.</p> <p>B. Ordinarily, the Council would consider a mini roundabout as a potential solution to improving the operation of the existing junction to reduce dominance of one traffic flows and assist or give priority to right turn manoeuvres or improving capacity at overloaded junctions. It could also be considered as an accident remedial measure. The design would consider numerical criteria and there is empirical evidence to suggest</p>	

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	<p>J. Consult residents in the streets named in A over proposed diversions and signage wording relating to the Henlys Corner works. This would include all signs on the A1 from Archway.</p> <p><b>138 signatures</b> <b>Lead petitioner – Brian Ingram</b></p> <p>The lead petitioner addressed the Forum regarding :</p> <ul style="list-style-type: none"> <li>*safety concerns in the area regarding traffic and pedestrians attending both Brookland and Christs' College Schools.</li> <li>*the lack of a lollipop person by the school.</li> <li>*inadequate and inaccurate signage with school traffic present for much longer than times shown on the signs.</li> <li>*residents had not been involved in the School Travel Plan.</li> <li>*a container that had been given permission to park on the highway and was now obscuring a school warning sign.</li> <li>*the inappropriate diversion of traffic by TfL into Brookland Rise and the concerns that roadworks over the next five weeks in Falloden Way would cause extra congestion.</li> </ul> <p>The Headteacher of Brookland School addressed the Forum and explained :</p> <ul style="list-style-type: none"> <li>*That amendments to the School Travel Plan were currently under consideration.</li> <li>*A white line was about to be placed inside the school gates.</li> <li>*The headteachers of both schools would be meeting with road safety officers in November to discuss issues concerning road markings and signage.</li> </ul>	<p>that when side road flows are less than 500 vehicles per day or less than 10-15% of major road flows then a mini roundabout is not effective in achieving desired effects as mainline traffic tends to operate under free flow conditions. As this criteria is not being met this is not considered an appropriate measure. There are therefore no current plans to recommend a mini roundabout for this location.</p> <p>C. We have no record of this roundabout being reduced as part of the last resurfacing works at this location. Though we cannot accurately predict future traffic management needs and residents' aspirations, at the moment we are not aware of any need or request to reduce the size of the roundabout in question. We recognise that such a measure may instead make the road more attractive to large vehicles which would not be very helpful since this is essentially a residential road.</p> <p>D. The existing time restrictions were identified as part of the School Travel Plan Implementation Engineering Scheme (STPIES) measures implemented by Environment and Operations. The travel issues and requests for engineering measures from the Brookland Infant and Junior travel plans were investigated following consultation and a number of measures installed. The School Travel Plan team has not received from the school an application to upgrade the timings of the school keep clear markings or timing on the yellow line signs otherwise there is an</p>	

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	<p>*Issues surrounding the roundabout have been discussed with Mr Ingram, however the school was still not convinced about what the best options would be.</p>	<p>opportunity to consider the request as part of STP review.</p> <p>E. The double yellow lines have since been installed.</p> <p>F. Taking into account the recently implemented double yellow lines to provide sightlines, and lack of accident history at the location, we cannot establish grounds for the appropriateness of the sign. We believe unjustified signing should not be used at individual locations simply in response to complaints from the public as this detracts from their effectiveness.</p> <p>G. This is a matter for the school to address. We are aware of various meetings between the lead petitioner and the school towards resolution of this matter.</p> <p>H. Following a request from the lead petitioner, a signage and speed review was carried out which resulted in an additional sign being installed on Brookland Hill.</p> <p>I &amp; J. Transport for London (TfL) have jurisdiction of the A1. The Council has been in touch with TfL who are happy to issue the following; <i>For planned and major works on the TfL network, TfL inform road users and public through use of advance signage (static, VMS etc), press notices, website etc. Depending on traffic management employed, TfL then liaise with stakeholders as appropriate (including Barnet Council) and would ordinarily employ traffic management strategies that seek to minimise disruptions, less public inconvenience, allow for safe and effective working. Any such diversions so employed are normally on a like-for-like</i></p>	

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		<p><i>basis ('A' road for 'A' road).</i>  <i>In the unlikely event borough roads are used as diversions, TfL would consult or seek consent from Barnet Council and only proceed on the basis of an agreement. Barnet would be expected to inform its residents who are directly affected etc.</i></p> <p>We would add that though side roads are not part of the official diversion, it is not always possible to legally discriminate users who are familiar with the local road network from using such public roads on their own initiative and so some level of 'diversion' on legitimate grounds and in exceptional circumstances rather than the norm is to be expected on the borough network.</p> <p>The Forum were advised that efforts were ongoing to recruit a lollipop person. All residents with affected frontages would be consulted on measures in the School Travel Plan that would affect the public highway.</p> <p>Transport for London would have to consult with Council officers concerning any rerouting of traffic. Concerns about extra traffic diverted because of roadworks in Falloden Way would be reported back to TfL.</p> <p>The container parked in front of the school warning sign would be investigated. Double yellow lines had now been installed.</p>	<p><b>Mervyn Bartlett</b>  <b>Traffic &amp; Regeneration Manager</b></p>
2.	<p><b>Presentation of petition - Request for CPZ in the following roads in the borough:</b>  Sneath Avenue, Brookside Road, Ambrose Avenue, Garrick Avenue, NW11.</p>		

Issue Raised	Response	Action:
<p><b>107 signatures</b>  <b>Lead Petitioner : Alvin Ormond</b>  A petition concerning the intolerable parking situation in part of Brookside Road, NW11, Sneath Avenue, NW11 Ambrose Avenue, NW11 and Garrick Avenue, NW11 since the inception of the CPZ in part of Brookside Road and the recent opening of a new Jewish Care building was handed to the Democratic Services Officer.</p> <p>Residents from Sneath Avenue, Brookside Road, Ambrose Road and Garrick Avenue addressed the Forum concerning :</p> <ul style="list-style-type: none"> <li>*no places for residents to park.</li> <li>*the majority of householders not having driveways to park on.</li> <li>*displaced parking in these roads from CPZs in the area.</li> <li>*Residents with children having to wait 25 minutes to find a parking space.</li> <li>*Residents frightened to use their car as they would be unable to find a parking space on their return.</li> <li>*Cars parked on both sides of the road causing narrowing and traffic jams.</li> <li>*Cars racing to get to the end of the roads before a car comes in the opposite direction.</li> <li>*The safety and security hazard for children.</li> <li>*A resident who was recently knocked down.</li> <li>*Council workers being unable to carry out necessary work due to parked cars.</li> <li>*Vans having to unload in the middle of the roads.</li> <li>*Resident being forced to park on a yellow line and subsequently receiving a parking ticket.</li> <li>*Vehicles being forced to reverse into Golders</li> </ul>	<p>We are looking into the possibility of using Section 106 funding to carry out investigations into this matter and, if that is confirmed, public consultation will take place before the end of the year.</p> <p>This would be statutory consultation on the proposals for a CPZ scheme. Consultation would need to take place with residents on any proposals and options.</p>	

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	<p>Green Road.</p> <p>*The need for immediate action to rectify the situation including a request to suspend parking restrictions in nearby streets until residents could park their cars more easily.</p> <p>Councillor Monroe Palmer suggested the possibility of an experimental traffic order to speed up the process.</p>	<p>The request to suspend parking restrictions in nearby streets on a temporary basis will be fed back to colleagues for investigation.</p> <p>This request will be fed back to colleagues for investigation and a response sent to Cllr Monroe Palmer.</p>	<p><b>Mervyn Bartlett</b> <b>Traffic &amp; Regeneration Manager</b></p> <p><b>Mervyn Bartlett</b> <b>Traffic &amp; Regeneration Manager</b></p>
3.	<p><b>Presentation:</b> <b>‘Core Strategy – Publication Stage and Development Management Policies – Preferred Approach’</b></p> <p>We are in the process of developing a set of planning documents, known as the Local Development Framework (LDF). Together these documents form the overarching local policy framework for planning the future of Barnet. The LDF is a ‘folder’ of separate documents and two of the most important documents are the Core Strategy and Development Management Policies. We are therefore seeking the views of residents on these documents during a consultation period that lasts until November 25 2010.</p> <p><b>Nick Lynch Planning Policy (LDF) Manager - Planning, Housing and Regeneration</b></p> <p>The Planning Policy Manager presented on the Core Strategy and the Development Management Policies. It was explained how these planning documents set out local priorities</p>		

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	<p>and provided a framework for the decision making process. The Forum was advised that hard copies of the documents could be found in libraries. It is also available on the Council's website  <a href="http://www.barnet.gov.uk/index/council-democracy/consultations/planning-consultations.htm">http://www.barnet.gov.uk/index/council-democracy/consultations/planning-consultations.htm</a></p> <p>Residents were asked for their comments on the two documents by the deadline of 25 November 2010. Everybody's views will be taken on board and all the comments made on the documents will receive a response.</p> <p>Residents from the following roads/areas advised that they had not received Barnet First:  Railway Cottages, NW2  The Terrace roads, NW2 (250 households)  Llanvanor Road, NW2  Hendon Way, NW2  Golders Gardens, NW11  North Finchley – N12</p> <p>Representatives from the 'Terrace' roads suggested that they deliver to their own households and save the Council money. They requested that they be put through letterboxes, they are often thrown over the gates or left on the doorsteps.</p>	<p>A contract exists for the delivery of Barnet First and there has always been an issue about universality of delivery. Residents' comments will be fed back to the Head of Communications. It is possible that the delivery process has not yet been completed.</p>	<p><b>Chris Palmer</b>  <b>Head of Communications</b></p>
4.	<p>Exit from the North Circular Road into Beaufort Drive:  - used as a rat run  - charges for cars having to park on the pavements  <b>Stephen Goodrich</b></p>	<p>Previous proposals at this location could not be progressed as they hinged on Transport for London agreeing to implement and fund road layout changes at the Beaufort Drive/Falldon Way junction. At this time there are no plans to pursue this issue further especially in light of the current pressure on</p>	

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	<p>Mr Goodrich sent his apologies and was unable to attend the Forum, however Mr Gilbert requested a 'no right hand turn' sign at the junction.</p>	<p>funding streams.</p> <p>It is assumed that charging means to introduce permitted footway parking. At this time there are no plans to introduce such a scheme although appropriate parking management may be looked at in the future should funding become available. .</p> <p>Transport for London will be approached again regarding erecting a 'no right hand turn' sign at the junction.</p>	<p><b>Mervyn Bartlett</b> <b>Traffic &amp; Regeneration Manager</b></p>
5.	<p>What was the outcome of the questionnaire on a CPZ for the streets in our part of West Finchley (including Fursby Avenue, Courthouse Gardens/Road, Nethercourt Avenue and West Avenue) which was carried out at least 18 months ago.</p> <p><b>Jenny Kettleton – West Finchley Residents' Association</b></p> <p>Residents addressed the Forum and explained that they were keen for the CPZ to be introduced as all the consultation had taken place. Residents queried the current status of all CPZs in the borough and what the criteria was for allowing them to go ahead. They did not understand the reasoning for them not going ahead as they would generate income.</p> <p>Councillor Jack Cohen asked for clarification of</p>	<p>It was originally envisaged that the outcome and subsequent actions resulting from the review would have been known by now. However, due to changing priorities and reviews of available funding etc work on the scheme has been delayed. Further to this it has recently been determined that work of this nature will not proceed for the foreseeable future; however, the responses to the questionnaire will be held on file for review at such time when the programme may be picked up again</p> <p>CPZ's are currently not going ahead in any respect except where funding has been made available in a development area where parking would be adversely affected and funding has been secured via a Section 106 agreement.</p> <p>Officers will get back to Cllr Cohen in this</p>	<p><b>Mervyn Bartlett</b></p>



	<b>Issue Raised</b>	<b>Response</b>	<b>Action:</b>
	<p>the decision taken regarding CPZs, who had made it and in what format.</p> <p>Cllr Jim Tierney confirmed that he had received a lot of phonecalls from residents concerning parking problems in the area where a lot of people are no longer using their cars.</p> <p>West Finchley Residents' Association requested to see the results of the consultation</p>	<p>respect and will confirm whether or not a decision has yet been taken. All decisions made by a Cabinet Member or a Director or other Chief Officer of the Council must be published. If the decision involves expenditure or savings in excess of £500,000 or affects more than two wards in the borough the decision can be called in for scrutiny.</p> <p>Officers will be requested to send the results of the studies to the Association.</p>	<p><b>Traffic &amp; Regeneration Manager</b></p> <p><b>Mervyn Bartlett</b> <b>Traffic &amp; Regeneration Manager</b></p>
6.	<p>Street cleanliness in our part of West Finchley – street sweeping is not frequent enough.</p> <p><b>Jenny Kettleton – West Finchley Residents' Association</b></p>	<p>All residential roads are swept every 4 weeks. Accumulated litter, broken glass, dog fouling and overflowing litter bins can be reported to Customer services. We aim to respond to such reports within 24hrs</p> <p><b>Jane Theobald</b> <b>Acting Refuse Service Manager</b></p>	
7.	<p>Concern about the level of litter around the</p>	<p>The area street scene supervisor has been</p>	

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	green on Finchley Way (between Hamilton Way and The Drive). <b>Jenny Kettleton – West Finchley Residents’ Association</b>	inspecting this location twice per week to ensure that levels of litter are controlled. The name of the street scene supervisor to be emailed to Kieran Kettleton – West Finchley Residents’ Association	<b>Mervyn Bartlett Traffic &amp; Regeneration Manager</b>
8.	Concern about the amount of litter left behind by the dustmen/recycling carts on their collection day. <b>Jenny Kettleton – West Finchley Residents’ Association</b>	All crews are instructed to clear any spillages made on the public highway. Crews carry shovel and broom on the lorry.	
9.	Request for double yellow bands outside the green on Finchley Way (between Hamilton Way and The Drive) to prevent collisions but also for safety of children who play football on the green and often dash out between cars to retrieve their ball. <b>Jenny Kettleton – West Finchley Residents’ Association</b>	The concern has been noted and will be investigated, and officers will report back on the outcome of the investigation and any identified action.	<b>Neil Richardson Acting Highways Manager Traffic and Development</b>
10.	At the last meeting, Councillor Dean Cohen agreed that he would ask his councillor colleagues who have just been awarded 54% pay rises for charring committees if, on reflection, and in view of the economic restraints we are all being asked to observe, that they might feel it appropriate to forego such an enormous self appointed increase. Can Councillor Cohen confirm that he has discussed this proposal with each of these eight individuals, and could he pass on their response to residents? <b>Theresa Killick</b>	On reflection on the last forum I realised that it is not within the duties of the Chairman of the forum to act as an intermediary between other elected members and residents, particularly on personal matters such as their allowances.  I would therefore advise the resident if she so wishes to contact each relevant councillor direct as they are all contactable by email and/or phone. <b>Cllr Dean Cohen</b>	No further action
11.	Barnet Citizens’ Panel used to function as a process of consultation with residents, assessing their level of satisfaction with the	‘One of the Councils’ key priorities is to deliver better services with less money. We also want to encourage our residents to take	

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	<p>Council's delivery of services. I would like to ask when this Panel was discontinued, and for what reason.</p> <p><b>Theresa Killick</b></p> <p>Ms Killick commented:  *why had she appeared to have been 'dropped off' of the Citizen Panel and when the last meeting had taken place?  *that in her view consultation in Barnet was becoming more restrictive with residents being asked to endorse decisions that had already been set.  *There needed to be more clarity surrounding how processes are run, particularly in relation to the integration of ideas on the Barnet website.</p> <p>The Cricklewood Improvement Group stated that they would like to be involved in the Barnet Citizen's Panel.</p>	<p>a lead role in shaping the opportunities we provide and take responsibility for contributing to the borough and supporting their community. Consultation and engagement plays a crucial role in delivering these priorities.</p> <p>As part of this we conduct a range of consultation activities:</p> <ul style="list-style-type: none"> <li>• User customer satisfaction surveys</li> <li>• Focus groups</li> <li>• Service user forums</li> <li>• Deliberative events</li> <li>• Consultative workshops</li> <li>• Online residents surveys on specific issues</li> <li>• Biennial Residents Perception Survey</li> </ul> <p>The Council is also currently exploring online models of consultation and engagement and has just launched its Ideas Website: <a href="http://ideas.barnet.gov.uk/">http://ideas.barnet.gov.uk/</a>, however is mindful of the need to engage with residents who do not have internet access.</p> <p>With reference to the Citizen Panel , in the past the panel has proved very expensive to maintain, however we are still using the panel for face to face events and also exploring new ways we can consult with the panel in a more cost effective way.'</p> <p>The Consultaton and Insight Officer will be asked to respond to Ms Killick's queries and will be advised of the Cricklewood</p>	<p><b>Rosie Evangelou</b>  <b>Consultation and Insight Officer</b></p>

	<b>Issue Raised</b>	<b>Response</b>	<b>Action:</b>
		Improvement Group's request.	
12.	<p>After the last meeting, an article in the local press expressed concern at the low level of attendance, and mention was made of the lack of publicity which these Forums receive. Are there any plans to improve the advertisement and promotion of these Forums?</p> <p><b>Theresa Killick</b></p> <p>Resident asked if, because of the low attendance whether there was any immediate plan to consider where else Forums can be advertised.</p>	<p>The opportunity to improve upon the promotional arrangements for residents forum meetings is a matter which is always kept under consideration.</p> <p>Forums are always advertised in The Press and notices are sent to resident groups and individuals who have requested them.</p>	No further action
13.	<p>Dangerous manhole cover positioned on a slope on the pavement in Golders Green Road (on the corner outside Novellino and opposite Hoop Lane).</p> <p><b>Richenda Barbour</b></p>	<p>We are very sorry to learn of this accident. Contractors will investigate immediately and we will take appropriate remedial action to make safe, and report to the relevant utility company for permanent repair.</p>	<b>Mervyn Bartlett Transport &amp; Regeneration Manager</b>
14.	<p>What are the councillors positions on the Brent Cross/Cricklewood Development?</p> <p><b>Mr James Levy</b></p>	<p>Councillors Jim Tierney, Dean Cohen and Anne Hutton gave their general views to the forum particularly with respect to the mitigation of air pollution in the Golders Green area from cars and dust.</p> <p>The Forum were advised that the outline planning application had had an environment assessment with it when it was presented to the planning Committee. The full planning applications for Brent Cross are yet to be submitted. When they are submitted, the environmental impacts will be a material planning consideration</p>	No further action
15.	<p>Why does there appear to be so little publicity of the Area Forums?</p> <p><b>Mr James Levy</b></p>	<p>Area Forums are publicised in the local newspaper and on the Council website</p>	

	Issue Raised	Response	Action:
	<p>Resident recalled that previously large display posters had appeared around the borough and advertisements had appeared in the Barnet Press. He spoke of the difficulty in finding information on Forums on the Council website and wondered whether Forums had been 'downgraded' and by whom.</p> <p>Resident complained that the Issues List for the evening had not been placed on the Council's website until just prior to the meeting. A cut off point for issues to be placed on the agenda was suggested.</p>	<p>Advertisement of the Forums on the website is currently being looked at. The Director of Corporate Governance explained that advertising had not been reduced in the Barnet Press and was not aware of Forum 'downgrading'. He advised that he believed the unions were now also advertising Forum meetings.</p> <p>The Director of Corporate Governance explained that issues had been coming in for the Forum up until 5.00pm and that some had been handed in just prior to the start of the meeting. He felt that it was right that the public should see what was on the agenda but also felt that residents should have the opportunity to put issues on the list up until the start of the meeting itself. The matter would be given consideration.</p>	<p><b>Director of Corporate Governance</b></p>
16.	<p><b>The Vale, NW11</b>  <b>Pauline McKinnell</b> read out a letter to the Forum on behalf of Maureen Bagheri of The Vale regarding the following concerns at the lower end of The Vale:            *Dirt on the road caused by Donohues Skips            *Inadequate road cleansing by Donohues and Barnet Council.            *Speeding by Donohues Skips            *Parking problem for residents in The Vale caused by displaced traffic from CPZ in adjacent roads.  <b>Olivia Ow</b> also addressed the Forum:            *Cars parked in The Vale by outsiders            *The danger of reversing out of driveways            *The need for a speed zone</p>	<p>The Chairman and Ms McKinnell will raise the issue of speeding vehicles at the next police panel meeting.</p> <p>The matter of dirt on the road will be brought to the attention of the officer responsible for street cleansing.</p> <p>The issues raised about The Vale and the problems relating to Donoghues will be brought to the Chief Executives attention prior to his Ward Walk in the area tomorrow.</p>	<p><b>Mervyn Bartlett</b>  <b>Transport and Regeneration Manager</b></p> <p><b>Director of Corporate Governance</b></p>

	<b>Issue Raised</b>	<b>Response</b>	<b>Action:</b>
17.	<p><b>Inability to use WiFi in Council buildings</b> Resident asked why residents are unable to use WiFi in Council buildings. <i>Alvin Ormond</i></p>	The Director of Corporate Governance undertook that the matter would be taken back and the reason ascertained.	<b>Craig Cooper Commercial Director</b>
18.	<p><b>Matters Arising from Action Sheet from 15 September 2010 Meeting</b></p> <p><b>Item 10 (5) – Traffic Management in Ravensdale Avenue, N12 – Ravensdale Residents Association</b> Mr Kourra of Ravensdale Residents Association had been unable to attend the meeting, but had requested that the Forum be advised of the following : 'On behalf of Ravensdale Residents Association, I would like to thank the Council for facilitating our meeting on 12 October 2010 with Mr Nleya, Senior Engineer from the Traffic &amp; Development Section of the Environment and Operations Department, LBB. This meeting enabled us to present the big picture of what are the very real and practical difficulties faced by pedestrians (not just residents I hasten to add) in the vicinity of Sainsbury's Car Park entrance/exit and the surrounding area. We found Mr Nleya very attentive to our concerns and appreciate his inputs on the matter. We look forward to progressing this with the Council towards a lasting solution and creating a safe environment for all who use the area'.</p>		
	<p><b>Item 10 (4) - Cricklewood Community Forum – Litter on pavement area between Millenium Green and the shop on the corner of Claremont Road.</b> Ms McKinnell asked when the new litter bin would be in place.</p>	A response will be emailed to Ms McKinnell	<b>Mervyn Bartlett Transport and Regeneration Manager</b>
<b>The next meeting of the Finchley &amp; Golders Green Area Residents' Forum will take place at 6.30pm on Tuesday, 23 November</b>			

	Issue Raised	Response	Action:
	2011 at St Michael's Church Hall, The Riding, Off Golders Green Road, Golders Green, NW11		

The meeting which had started at 6.35pm ended at 8.50pm

**Officers Present :**

Jeff Lustig : Director of Corporate Governance  
Karina Conway: Finchley & Golders Green Area Planning Manager  
Mervyn Bartlett : Transport and Regeneration Manager  
Nick Lynch: Planning Policy Manager  
Stephanie Chaikin: Democratic Services Officer